

Review Module I3 Installing & Updating the Program
Level Quantum Biofeedback Practitioner

Remember to record your hours and score for your IMUNE Qualification Application.

No.	Lev	Question	Ans.
<i>First Time Installation</i>			
1.	QBP	First time installation steps also apply if for any reason you have deleted the program from your computer.	
2.	QBP	The program is provided on CD.	
3.	QBP	The program is provided on DVD.	
4.	QBP	A CD reader will also read DVDs.	
5.	QBP	The main installation program is on the disk labelled Master 1.	
6.	QBP	Normally The program automatically opens approx 10 seconds after inserting the disk in the drive.	
7.	QBP	It is recommended that you are not running other programs whilst you do the installation.	
<i>In the following questions state whether the program installation steps are essential to program operation.</i>			
8.	QBP	1 Install Borland database engine.	
9.	QBP	2 Clasp 32.	
10.	QBP	3 New patient data files.	
11.	QBP	Disease lexicon.	
12.	QBP	Bodyviewer for the QXCI/EPFX.	
13.	QBP	Bodyviewer for the SCIO.	
14.	QBP	Anti-smoking.	
15.	QBP	Energetic medicine.	
16.	QBP	Medical articles.	
17.	QBP	Home adviser.	
18.	QBP	Added test matrix items are items whose energetic pattern you have imported into the system software.	
19.	QBP	For a first time installation on step 2 clasp 32 when asked “do you want to save your added test matrix items” do you say “no”.	
20.	QBP	If a black window displays when doing step 2 clasp 32 and remains for >20 seconds should you disable your anti-virus program.	
<i>Activation</i>			
21.	QBP	In order to access or enter any of the Clasp 32 program facilities the program must be activated by an access code.	
22.	QBP	Activation can only be undertaken by QX Ltd in Hungary.	
23.	QBP	The numbers for activation are found in top right and top left of the password screen.	
24.	QBP	The activation code is the same as the password needed each time the program is used on a client.	
25.	QBP	If you close the program before you enter a password activation code	

		and re-open it the numbers required for activation will be the same.	
26.	QBP	The activation code will activate only one computer while the code was given as it is computer generated.	
27.	QBP	The owner is permitted to activate the program on up to 3 computers.	
28.	QBP	The owner is permitted to use one of the activation codes for another person.	
29.	QBP	If the program is deleted from the computer and re-installed it generally will need an activation code.	
30.	QBP	If the hard drive is re-formatted an activation code will be needed.	
31.	QBP	If the program is updated an activation code will be needed	
32.	QBP	The way to tell a program is activated is the single digit in the top left of the password screen.	
Updating the program			
33.	QBP	Updates are provided at regular intervals.	
34.	QBP	Updates labelled "beta" have been thoroughly tested.	
35.	QBP	When updating all the same steps as for a new installation need to be done	
36.	QBP	If I do step 3 "new patient datafiles" I will erase my patient records.	
37.	QBP	"Print patient database" will print all my client reports.	
38.	QBP	"Print patient database" will enable me to print my list of clients and their key information.	
39.	QBP	If I say 'No' on step 2 of the Clasp 32 loading, will all my saved homeopathic frequencies that I manually added remain in the program?	
40.	QBP	If I have imported my own remedy patterns into the system they will still be there after updating.	
41.	QBP	When doing step 2 Clasp 32 if I wish to keep the remedy lists and pictures that I have imported should I click "yes".	
42.	QBP	If I click "yes" I should use the save or load my remedies facility.	
43.	QBP	When I have finished loading the program in order to re-install my added test matrix items remedy information I should use "load my remedies".	
44.	QBP	In order to go to an earlier software version I must delete the existing software version.	
45.	QBP	If I want the added security of saving my patient information so I can import it into the program if something goes wrong are there ways to do this.	
46.	QBP	Is the tools function the best way to save a copy of my patient database and records?	
47.	QBP	Is Windows Explorer an alternative way of saving my patient information?	
48.		When using Windows Explorer should I copy all files within the clasp data folder labelled "examin" and "patient" to another location outside the clasp program?	
49.	QBP	Is it easier and more secure if I save my patient reports outside of the	

		clasp program using the “make Word text” facility or any type of word document?	
Glitches			
50.	QBP	There is a team of auditors who try to ensure that the software is as glitch free as possible.	
51.	QBP	The software I receive is guaranteed to be 100% glitch free.	
52.	QBP	Sometimes it is the specific computer/Clasp interaction and not the Clasp program that causes a glitch	

If a question or the answer is unclear please discuss with colleagues/your trainer. It will not be possible for IMUNE to respond to individuals for clarification. If after discussing as above clarification is required then please do contact QBP@imune.net.